Phone Records

📞 Phone review for all involved

📞 Someone else's phone used?

📞 Validate all phone# - cell, home, work, etc.

📞 Primary, secondary, tertiary+ phone# links

📞 Phone# ownership history

📞 Phone calls to each other - before, during, after

📞 Phone calls to the same location - before, during, after

📞 Phone calls to police stations prior to loss

📞 Phone calls to insurance carrier prior to loss

📞 Phone calls to towers / body shops prior to loss

Scene Evidence

- (STOP) **Traffic cams**
- (STOP) **Local business cams**
- (STOP) **Police (car/ body) cams**
- (STOP) **Event Data Recorders**
- (STOP) **Witness videos/ pics**
- (STOP) **Participant videos/pics**
- (STOP) **Street tire markings**
- (STOP) **Vehicle damages & debris**
- (STOP) **Non-vehicle damage & debris**
- (STOP) **History of area accidents**
- (STOP) **911 calls, recordings, & tower records**
- (STOP) **Towers on scene - cams, statement, pics**
- (STOP) **Medical personnel on scene**

Police Report

- Filed?
- On-scene or walk-in
- Full or exchange of information
- Same or different day
- Photos
- Statements
- Diagrams
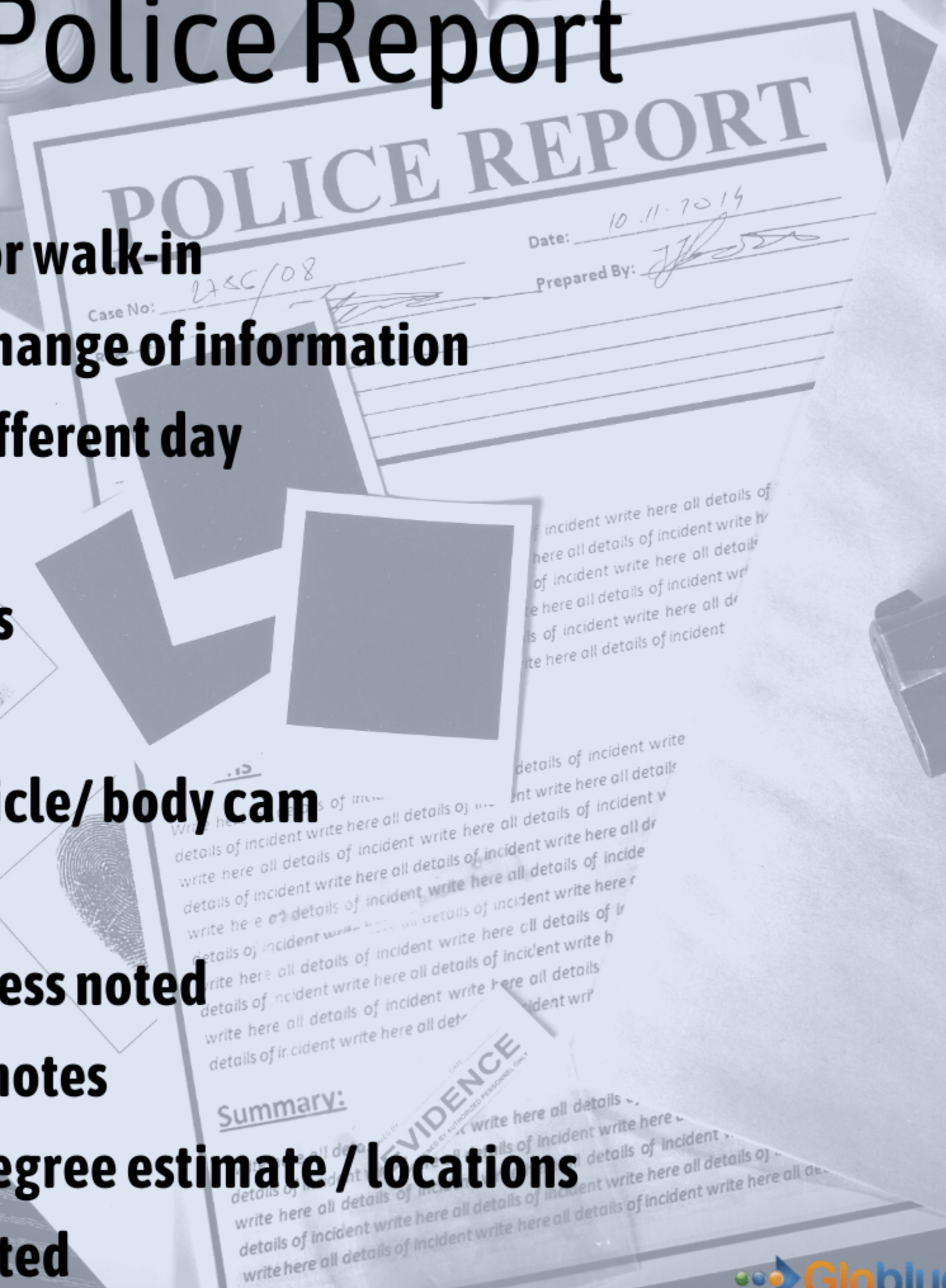- Police vehicle/ body cam
- Witnesses
- Area business noted
- Any video notes
- Damage degree estimate / locations
- Injuries noted

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Addresses

- Address check all involved - current, past
- Primary, secondary, tertiary+ address links
- Address ownership history
- Phones tied to address & cross-over
- Address cross-over-driver, passenger, witnesses
- Prior incidents (all types) tied to address
- Resident history of address & cross-over
- Neighbor ties to participants
- Commercial - prior incidents tied to address

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Insurance Policy

- Inception date- proximity to accident

- Gaps in policies near incident

- Repeated use of ip address incepting policies

- Repeated use of email /phone incepting policies

- Any prior policies for participants/ accidents?

- Cross-over in named insureds on policies/accidents?

- Policy adjustment / endorsement prior to loss

- Calls on coverage prior to loss

- Any recordings on policy sale

- Sold on phone, walk in, internet

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Incident History

- 🔍 **Prior incident history all types / all parties**
- 🔍 **Consider auto, home, workers comp, commercial, etc.**
- 🔍 **Primary, secondary, tertiary+ links in incident history**
- 🔍 **Patterns in loss types**
- 🔍 **Duplicate damages**
- 🔍 **Cross-over in parties involved**
- 🔍 **Concerns noted on Police Report by officer**
- 🔍 **Comments at the scene**
- 🔍 **Repeat / cross-over phone numbers / addresses**

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Injury Basics

- Timeline to first notice of injury
- Injury history tied to accidents/ incidents
- Prior injuries not tied to 'accidents'
- Preexisting medical conditions
- Medical records - current & prior, prior injuries / incidents
- Cross-over in treating providers with non-related parties
- Initial medical records (SOAP) notes on injury details
- Confirm provider hours of operations / facilities
- Confirm corresponding treatment dates / days trends
- Continuous watch for subsequent incidents/injuries
- Confirm match with notes, diagnosis, & CPT codes

Participants

- Pay close attention to participants' roles in all incidents
- When uploading data points, be sure to bring in 'Roles' if available
- Be sure to evaluate all parties including witnesses
- Watch for role cross-over across incidents
- When analyzing entities and relationships, go out secondary, tertiary, & beyond for roles, connections, and cross-overs
- Watch for both identity theft and manipulated identity flags among participants
- Evaluate PII for flags such as numbers transposed, date of birth changes, etc.

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